

## COMPLAINT SUBMISSION FORM

### SUBMISSION OF A COMPLAINT

#### 1.a. *Personal data of the complainant*

LAST NAME/LEGAL ENTITY NAME	FIRST NAME	REGISTRATION or ID NUMBER	LEI (IF AVAILABLE)	CLIENT REFERENCE (IF AVAILABLE)

ADDRESS: STREET, NUMBER, FLOOR (FOR FIRMS: REGISTERED OFFICE)	POSTCODE	CITY	COUNTRY

TELEPHONE		E-MAIL	

**1.b. Contact details (if different from 1.a.)**

LAST NAME/LEGAL ENTITY NAME	FIRST NAME

ADDRESS: STREET, NUMBER, FLOOR (FOR FIRMS: REGISTERED OFFICE)	POSTCODE	CITY	COUNTRY

TELEPHONE		E-MAIL	

***2.a. Personal data of the legal representative (if applicable) (a power of attorney or other official document as proof of the appointment of the representative)***

LAST NAME/LEGAL ENTITY NAME	FIRST NAME	REGISTRATION NUMBER AND LEI (IF AVAILABLE)

ADDRESS: STREET, NUMBER, FLOOR (FOR FIRMS: REGISTERED OFFICE)	POSTCODE	CITY	COUNTRY

TELEPHONE		E-MAIL	

**2.b. Contact details (if different from 2.a.)**

LAST NAME/LEGAL ENTITY NAME	FIRST NAME

ADDRESS: STREET, NUMBER, FLOOR (FOR FIRMS: REGISTERED OFFICE)	POSTCODE	CITY	COUNTRY

TELEPHONE		E-MAIL	

### 3. Information about the complaint

***3.a. Full reference of the crypto-asset service provider or agreement to which the complaint relates (i.e. name of the crypto-asset service provider, crypto-asset service reference number, or other references of the relevant transactions...)***

***3.b. Description of the complaint's subject-matter***

Please provide documentation supporting the facts mentioned.

***3.c. Date(s) of the facts that have led to the complaint***

***3.d. Description of damage, loss or detriment caused (where relevant)***

**3.e. Other comments or relevant information (where relevant)**

In \_\_\_\_\_, on \_\_\_\_\_  
(place) (date)

*Signature*

Complainant/Legal Representative

Documentation provided (please check the appropriate box):

Power of attorney or other relevant document	
Copy of the contractual documents of the investments to which the complaint relates	
Other documents supporting the claim:	